SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR NETWORK RECORD SYNTHESIS

ABSTRACT

A system, method and computer program product are provided for generating a single record reflecting multiple services for accounting purposes. First, a plurality of services carried out over a network are identified. Such services may include an hypertext transfer protocol (HTTP) session, an electronic mail session, and/or a voice over Internet Protocol (IP) session. Further, data is collected describing the plurality of services. A single record is subsequently generated using the collected data to represent each of the services.